

Financial/Office Policies

We appreciate your selection of our office to serve your dental health needs. Our goal is to provide the highest quality dental care for you and your family. At the same time, we would like to establish a healthy relationship with our patients explaining necessary treatment and the associated fees. The following is the financial policy for our office:

Payment is due in full at the time services are rendered (regardless of insurance coverage).

We accept Cash, Check*, Credit/Debit Card (MasterCard, Visa, American Express and Discover).

**There is a returned check fee of \$35.* Accounts outstanding more than 60 days will bear an interest rate of 1.5%.

Insurance Policy

As a courtesy to our patients, we are happy to file your insurance claim electronically for you. This eliminates any paperwork to be completed by you. We will file your claim on the day of service and you will be reimbursed directly from your insurance company. Insurance policies are a contract between you (or your employer) and the insurance company. Our office is not part of that agreement. Because of this, we do not know the details of your specific plan (i.e. percentages of reimbursement or specific treatments that are covered or not covered) and are not able to accept payment directly from your insurance company. We can, however, send a pre-treatment estimate to your insurance company before scheduling major services to give you a better idea of what your insurance plan may cover.

Cancelling Appointments

We require a 24 hour notice for any appointment cancellations. A \$50 broken appointment fee may be charged if the 24 hour notice is not given. We understand emergencies do occur, so this fee is charged on a case by case basis. Our office tries very hard to stay on time (understanding emergencies can cause us to be behind on occasion) to respect your busy schedule. We ask in return, that you are on time for your appointment, realizing that if you are late it would cause us to run behind for other patients. **If you are more than 15 minutes late, you will need to reschedule your appointment for another day.**

Thank you for understanding our Financial/Office Policies. We have put these policies in place to best benefit all of our patients and help our office run as effectively and efficiently as possible. Please let us know if you have any questions and we will be happy to assist you.